

econ RMA-Form

Index: 4.2/01.2025



To speed up the processing of service orders (complaints), please always contact us by telephone first in the event of appliance defects, **Tel.: +49 621 290 5222**.

If it is then necessary to return the appliance, please complete this form and send it to our service department together with the defective appliance.

To: **econ solutions GmbH
Abteilung Service
Neu-Ulmer-Straße 8a
DE-98617 Meiningen
Germany**

RMA-No. _____
(if known)

Company: _____
Street: _____
Postal code: _____
Town: _____
Customer-no.: _____

Contact person: _____
Phone: _____
E-Mail: _____
Date: _____
Signature: _____

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Warranty: 12 months (acc. to AGB at www.econ-solutions.de)			
If no warranty exists: <input type="checkbox"/> Costs estimate (15,00€ Administration fee)			
<input type="checkbox"/> Repair for a fee			
Article	Type / Description	Serial number	IP-Address

Place / Date

Stamp / Signature

Please note:

With your signature you confirm the desired order!!!

Incomplete forms may delay the processing of your complaint.

If no defect is found during the inspection of the device or if the complaint is justified by an incorrect parameterization, econ solutions GmbH must charge a lump **sum of EUR 37.50 net plus return transport costs.**

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Description of the complaint / failure:
(„defect“, „no function“ or similar are NO adequate failure descriptions!)